

# FARR

Technologies

Received &amp; Inspected

REDACTED – FOR PUBLIC INSPECTION

JUL - 1 2014

June 30, 2014

FCC Mail Room

Via Electronic Comment Filing System (ECFS)

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

RE: WC Docket Nos. 10-90 and 11-42: Form 481 – Annual reporting Requirements for High Cost and Low Income Recipients

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules<sup>1</sup>, enclosed is a redacted version of Form 481 Annual reporting Requirements and Certifications for Farmers Mutual Telephone Cooperative of Shellsburg, Iowa (FMTCS), Study Area Code 351173. As further required by Sections 54.313(i) and 54.422(c), a copy has been timely filed with the Universal Service Administrative Company and the applicable state regulatory commission.

Please contact the undersigned with any questions regarding this filing.

Sincerely,

/s/ Dean Uher

\_\_\_\_\_  
Dean Uher  
FARR Technologies, Director of Regulatory Affairs  
(605) 630-3577  
[Dean.Uher@FARRTechnologies.com](mailto:Dean.Uher@FARRTechnologies.com)

Enclosures:

<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422

520 Pierce Street  
Suite 369  
Sioux City, IA 51101

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No. of Copies rec'd 0+1  
List ABCDE

<b>REDACTED - FOR PUBLIC INSPECTION</b>		FCC Form 481 OMB Control No. 3000-0064 OMB Control No. 3000-0033 July 2013
<b>FCC Form 481 - Carrier Annual Reporting Data Collection Form</b>		

<b>&lt;010&gt;</b>	Study Area Code	351173	
<b>&lt;015&gt;</b>	Study Area Name	FARMERS MUTUAL COOP	<b>Received &amp; Inspected</b>
<b>&lt;020&gt;</b>	Program Year	2015	
<b>&lt;030&gt;</b>	Contact Name: Person USAC should contact with questions about this data	Mark Harrison	<b>JUL - 1 2014</b>
<b>&lt;035&gt;</b>	Contact Telephone Number: Number of the person identified in data line <030>	3194362224 ext.	<b>FCC Mail Room</b>
<b>&lt;039&gt;</b>	Contact Email Address: Email of the person identified in data line <030>	mharrison@fmtcs.com	

ANNUAL REPORTING FOR ALL CARRIERS			54.813 Completion Required	54.822 Completion Required
(check box when complete)				
<b>&lt;100&gt;</b>	Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;200&gt;</b>	Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;210&gt;</b>	<div style="border: 1px solid black; padding: 2px; display: inline-block;"> <input checked="" type="checkbox"/> </div> -- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;300&gt;</b>	Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;310&gt;</b>	Detail on Attempts (voice)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
(attach descriptive document)				
<b>&lt;320&gt;</b>	Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;330&gt;</b>	Detail on Attempts (broadband)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
(attach descriptive document)				
<b>&lt;400&gt;</b>	Number of Complaints per 1,000 customers (voice)			
<b>&lt;410&gt;</b>	Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;420&gt;</b>	Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;430&gt;</b>	Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;440&gt;</b>	Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;450&gt;</b>	Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;500&gt;</b>	Service Quality Standards & Consumer Protection Rules Compliance		(check to indicate certification)	<input checked="" type="checkbox"/>
<b>&lt;510&gt;</b>	<div style="border: 1px solid black; padding: 2px;">351173ia510.pdf</div>		(attached descriptive document)	<input checked="" type="checkbox"/>
<b>&lt;600&gt;</b>	Functionality in Emergency Situations		(check to indicate certification)	<input checked="" type="checkbox"/>
<b>&lt;610&gt;</b>	<div style="border: 1px solid black; padding: 2px;">351173ia610.pdf</div>		(attached descriptive document)	<input checked="" type="checkbox"/>
<b>&lt;700&gt;</b>	Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;710&gt;</b>	Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;800&gt;</b>	Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;900&gt;</b>	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;1000&gt;</b>	Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;1010&gt;</b>	<div style="border: 1px solid black; padding: 2px;">351173ia1010.pdf</div>		(attach descriptive document)	<input checked="" type="checkbox"/>
<b>&lt;1100&gt;</b>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;1110&gt;</b>			(complete attached worksheet)	<input checked="" type="checkbox"/>
<b>&lt;1200&gt;</b>	Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<b>&lt;2000&gt;</b>		(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;2005&gt;</b>		(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet</b>				
<b>&lt;3000&gt;</b>		(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;3005&gt;</b>		(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

<b>(100) Service Quality Improvement Reporting</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	351173
<015> Study Area Name	FARMERS MUTUAL COOP
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035> Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mharrison@fmtcs.com

<110> Has your company received its ETC certification from the FCC?	(yes / no ) <input type="radio"/> <input checked="" type="radio"/>
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111> year plan" filed with the FCC?	(yes / no ) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

351173:al12.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.




FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

[illegible]



## Page 5

<010>	Study Area Code	351173
<015>	Study Area Name	FARMERS MUTUAL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035>	Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mharrison@fmtcs.com

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<010>	Study Area Code	351173
<015>	Study Area Name	FARMERS MUTUAL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035>	Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mharrison@fmcas.com
<810>	Reporting Carrier	Farmers Mutual Telephone Cooperative of Shellsburg, Iowa
<811>	Holding Company	
<812>	Operating Company	Farmers Mutual Telephone Cooperative of Shellsburg, Iowa

Page 6

(900) Tribal Lands Reporting  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0985/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	351173
<015>	Study Area Name	FARMERS MUTUAL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035>	Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mharrison@fmtcs.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)



(1100) No Terrestrial Backhaul Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	351173
<015>	Study Area Name	FARMERS MUTUAL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035>	Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mharrison@fmtcs.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

<b>(1200) Terms and Condition for Lifeline Customers</b>		FCC Form 481
<b>Lifeline</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
<b>Data Collection Form</b>		July 2013

<010>	Study Area Code	351173
<015>	Study Area Name	FARMERS MUTUAL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035>	Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mharrison@fmtcs.com

351173ia1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |  |                                     |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

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10005 Rate Of Return Carrier Additional Documentation  
Data Collection Form

FCC Form 461

OBS Control No. 3060-0986/CIWb Control No. 3060-0819

July 2013

<010> Study Area Code 351173  
<015> Study Area Name FARMERS MUTUAL COOP  
<020> Program Year 2015  
<030> Contact Name - Person USAC should contact regarding this data Mark Harrison  
<035> Contact Telephone Number - Number of person identified in data line <030> 3194362224 ext.  
<039> Contact Email Address - Email Address of person identified in data line <030> mharrison@fmc.co

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan  
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  
(3014) If yes, does your company file the RUS annual report

(Yes/No) ☐ ☐  
(Yes/No) ☐ ☐

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☒  
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

3511731a3017.pdf

- (3018) If the response is no on line 3014, is your company audited?

(Yes/No) ☐ ☐

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

- (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

- (3023) Underlying information subjected to a review by an independent certified public accountant ☐

- (3024) Underlying information subjected to an officer certification. ☐

- (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information



Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3050-0060/OMB Control No. 3050-0810 July 2012
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<010> Study Area Code	351173
<015> Study Area Name	FARMERS MUTUAL COOP
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035> Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mharrison@fntcs.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer: ext.	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification of Agent to File Annual Reports (Reporting Carrier Form)	FCC Form 205 OMB Control No. 2550-0061/OMB Control No. 2550-0039 July 2012
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<010> Study Area Code	351173
<015> Study Area Name	FARMERS MUTUAL COOP
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035> Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mharrison@fmtcs.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Dean Uher</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Dean Uher
Name of Reporting Carrier:	FARMERS MUTUAL COOP
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/27/2014
Printed name of Authorized Officer:	Mark Harrison
Title or position of Authorized Officer:	General Manager
Telephone number of Authorized Officer:	3194362224 ext.
Study Area Code of Reporting Carrier:	351173 Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	FARMERS MUTUAL COOP
Name of Authorized Agent or Employee of Agent:	Dean Uher
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/27/2014
Printed name of Authorized Agent or Employee of Agent:	Dean Uher
Title or position of Authorized Agent or Employee of Agent:	Consultant
Telephone number of Authorized Agent or Employee of Agent:	6056303577 ext.
Study Area Code of Reporting Carrier:	351173 Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

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### **Attachments**



**Farmers Mutual Telephone Cooperative of Shellsburg (FMTCS)**

**SAC: 351173**

**State: Iowa**

**Form 481**

**Line 510: Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules**

Iowa Administrative Code §199-22.6 requires an ETC to certify in its annual report that it is complying with applicable service quality standards and consumer protection rules. The ETC will measure its service connection, held order, and service interruption performance monthly according to this section.

Farmers Mutual Telephone Cooperative of Shellsburg certifies that it has complied with these requirements and will continue to comply with these requirements. Additionally, Farmers Mutual Telephone Cooperative of Shellsburg is in compliance with Federal CPNI rules, Red Flag rules, and other Federal and State requirements governing the protection of Customer's privacy.

**Farmers Mutual Telephone Cooperative of Shellsburg (FMTCS)**

**SAC: 351173**

**State: Iowa**

**Form 481**

**Line 610: Functionality in Emergency Situations**

Iowa Administrative Code §199-22.6(5) requires an ETC to certify in its annual report that it is complying with provisions to meet emergencies including but not limited to the provision of emergency power. Each central office shall contain a minimum of two hours of battery reserve and for offices without permanently installed emergency power facilities, there shall be access to a mobile power unit with enough capacity to carry the load which can be delivered on reasonably short notice and readily connected.

Farmers Mutual Telephone Cooperative of Shellsburg certifies that it has complied with these requirements and the requirements set forth in of §54.202(a)(2) of the commission's rules to provide service in emergency situations.

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(700) Price Offerings Including Voice Rate Data Data Collection Form	FCC Form 482 OMB Control No. 3060-0986/OMB Control No. 3060-0813 JUN 2013
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<010>	Study Area Code	351173
<015>	Study Area Name	FARMERS MUTUAL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035>	Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mharrison@fmcga.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]



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(710) Broadband Price Offerings  
Data Collection Form

FCC Form 485  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	351173
<015>	Study Area Name	FARMERS MUTUAL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035>	Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mharrison@emtc.com

[illegible]

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(800) Operating Companies  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	351173
<015>	Study Area Name	FARMERS MUTUAL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Harrison
<035>	Contact Telephone Number - Number of person identified in data line <030>	3194362224 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mharrison@fmtcs.com
<810>	Reporting Carrier	Farmers Mutual Telephone Cooperative of Shellsburg, Iowa
<811>	Holding Company	
<812>	Operating Company	Farmers Mutual Telephone Cooperative of Shellsburg, Iowa

[illegible]

**Farmers Mutual Telephone Cooperative of Shellsburg (FMTCS)**

**SAC: 351173**

**State: Iowa**

**Form 481**

**Line 1010: Voice Services Rate Comparability Report**

Pursuant to 47 C.F.R. § 54.313(a)(10) Farmers Mutual Telephone Cooperative of Shellsburg (FMTCS) is in compliance with the requirement that voice service rates are no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. FMTCS's current voice service rate of \$14.00 is less than the national average urban rate benchmark.



**Farmers Mutual Telephone Cooperative of Shellsburg (FMTCS)**

**SAC: 351173**

**State: Iowa**

**Form 481**

**Line 1210: Lifeline Plans Terms and Conditions**

REDACTED - FOR PUBLIC INSPECTION  
FARMERS MUTUAL TELEPHONE TELEPHONE TARIFF  
COOPERATIVE OF SHELLSBURG  
Filed with Board

PART VI  
First Revised Sheet No. 99  
Replaces Original Sheet No. 99

SERVICE CHARGES (Continued)

LOW INCOME CONNECTION ASSISTANCE PROGRAM

(T)

A. LIFELINE ASSISTANCE

(T)

1. The Federal Lifeline Assistance Program is a plan which assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence. Qualified applicants shall have their monthly local exchange service rate reduced by the federal support amount defined in 47 CFR 54.403.

(T)

(C)

(D)

2. Eligibility Requirements

To be eligible for assistance, an applicant must provide documentation showing the applicant (1) meets income-based criterion currently defined as at or below 135 percent of the Federal Poverty Guidelines, OR (2) participates in at least one of the following programs as defined by 47 CFR 54.409:

(C)

(C)

(C)

(C)

- a. Medicaid (e.g. Title XIX/Medical, state supplemental assistance)
- b. Supplemental Nutrition Assistance Program (SNAP)
- c. Supplemental Security Income (SSI)
- d. Federal public housing assistance
- e. Low-Income Home Energy Assistance Program (LHEAP)
- f. Temporary Assistance for Needy Families Program (TANF)
- g. National School Lunch Program

(C)

(D)(M)(T)

(T)

The Lifeline customer is responsible for notifying the Company within 30 days if the customer ceases to participate in any of the public assistance programs listed above.

(C)

A Lifeline customer may only receive assistance from one wireline or one wireless provider per household.

(N)

(N)

3. Application for Assistance

An applicant shall request telephone assistance through completion of a certification form provided by the Company as governed by 47 CFR 54.410.

(C)

(C)

4. Rates

- a. The Lifeline customer will receive a monthly credit toward the customer's residential local exchange service rate. The total monthly credit identified in 47 CFR 54.403 shall be used to reduce the Lifeline customer's rate.
- b. Toll blocking shall be included with this service offering without charge. No service deposit would be required if applicant voluntarily elects toll blocking with the initiation of Lifeline Service.

(C)

(C)

(C)

ISSUED: March 28, 2012 EFFECTIVE: April 1, 2012  
Date Date

BY: Mark Harrison General Manager Shellsburg, IA 52332  
Name Title Address

Effective Date  
April 1, 2012



*Iowa Utilities Board*

**Proposed ETC Certification Reporting Form  
Quality of Service Reporting due July 1, 2014  
Reporting Period January 1 - December 31, 2013**

USAC Study Area Code: **35-1173**

Date: **6/25/2014**

Company Name: **Farmers Mutual Telephone  
Cooperative of Shellsburg, Iowa**

Address: **124 Main Street, Shellsburg, IA 52332**

Contact Person: **Mark Harrison**

Telephone: **(319) 436-2224**

Fax: **(319) 436-2228**

E-Mail: **mharrison@fmtcs.com**

**Local Usage – 199 IAC 39.5(1).** The amount of minutes of service provided each month, without any additional charge, as part of the ETC-eligible service. Each ETC shall include a description of its rate plans; a definition of the calling area associated with the plans; an explanation of bundling of local and long distance services; an explanation of free calls to government agencies or other entities; and an explanation of other issues related to the rates and terms of the plans. (Attach additional sheets as needed).

<b>Description of Rate Plans:</b> To add additional rows to the table, press the tab key when in the bottom right table cell.					
<b>Service Plan Name</b>	<b>Minutes of Service</b>	<b>Calling Area for service Plan</b>	<b>Services Included in Service Plan</b>	<b>Free calling Information Included in the Service Plan</b>	<b>Other Issues Related to the Rates and Terms of the Service Plan</b>
Basic Shellsburg	Unlimited	Shellsburg, Alburnett, Urbana, Cedar Rapids, Atkins, Palo, Vinton	Call Waiting, Call Forwarding, 3-Way Calling, Automatic Callback, 900 Blocking, Customer Originated Trace	N/A	N/A





**Proposed ETC Certification Reporting Form**  
**Quality of Service Reporting due July 1, 2014**  
**Reporting Period January 1 - December 31, 2013**

**Description of Rate Plans:** To add additional rows to the table, press the tab key when in the bottom right table cell.

<b>Service Plan Name</b>	<b>Minutes of Service</b>	<b>Calling Area for service Plan</b>	<b>Services Included in Service Plan</b>	<b>Free calling Information included in the Service Plan</b>	<b>Other Issues Related to the Rates and Terms of the Service Plan</b>
Basic Alburnett	Unlimited	Shellsburg, Alburnett, Urbana, Cedar Rapids, Central City	Call Waiting, Call Forwarding, 3-Way Calling, Automatic Callback, 900 Blocking, Customer Originated Trace	N/A	N/A
Basic Benton Township	Unlimited	Shellsburg, Alburnett, Urbana, Cedar Rapids, Center Point, Brandon, Vinton	Call Waiting, Call Forwarding, 3-Way Calling, Automatic Callback, 900 Blocking, Customer Originated Trace	N/A	N/A
Basic Urbana	Unlimited	Shellsburg, Alburnett, Urbana, Cedar Rapids, Center Point, Brandon, Vinton	Call Waiting, Call Forwarding, 3-Way Calling, Automatic Callback, 900 Blocking, Customer Originated Trace	N/A	N/A

**Notes or Explanations as Needed:**

REDACTED - FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT – LINE 3017

ATTACHMENT REDACTED IN ENTIRETY